



BPAY® Investigation Request



People's Choice Credit Union,
a trading name of Australian Central Credit Union Ltd
ABN 11 087 651 125, acts under its own
Australian Financial Services Licence (AFSL 244310)
and Australian Credit Licence (ACL 244310)

T 13 11 82 peopleschoicecu.com.au

Member's name	First name(s)	Surname	Member number
Address			
			Postcode
Telephone		at Home	Mobile
		at Work	E-mail
Account number		Processing date	
Amount	\$	Payment medium	Telephone <input type="checkbox"/> Internet <input type="checkbox"/>
Billers name			Billers No.
Transaction Receipt No			Customer Reference No.
Reason for Investigation	<input type="checkbox"/> Payment Duplicated <input type="checkbox"/> Payment not received by Biller <input type="checkbox"/> Payment made to wrong Biller <input type="checkbox"/> Payment made to wrong Customer Reference Number (CRN) <input type="checkbox"/> Other Reason _____		
		Correct Biller No.	
		Correct CRN.	

Note: A BPAY trace enquiry fee per transaction may be applied as disclosed in the Account & Access Facilities Terms & Conditions Document and the Fees & Charges Document

Member's Signature	Signature	Date
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Branch Use Only

<input type="checkbox"/> Signature Verified	Operator's name	Print	Sign	Date
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Head Office Use Only

CUSCAL Reference No.		Operator's name	Print	Sign
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