



People's Choice Credit Union,
 a trading name of Australian Central Credit Union Ltd
 ABN 11 087 651 125, acts under its own
 Australian Financial Services Licence (AFSL 244310)
 and Australian Credit Licence (ACL 244310)

T 13 11 82 peopleschoicecu.com.au

ATM / EFT Transaction Enquiry Unauthorised Transactions

Member No.

Cardholder name:

Address:

Contact details:

Visa Redicard number (first 6 and last 4 digits only)

Account Number - SAV

Unauthorised Transactions

- The card was lost
- The card was stolen
- Other

Provide details:

Do you still have the card in your possession? Yes No

Transaction Details

Please attach statement with unauthorised transactions highlighted if there is insufficient space given.

Date	ATM / EFT	Details	Amount
			\$
			\$
			\$
			\$
			\$
TOTAL			\$

Date of last valid transaction Amount \$

Card Loss Circumstances

Was the card signed? Yes No

When & where did the loss occur? - Please provide details:

Date	Time	Place	Brief Summary Details (Provide further details over the page)
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Loss reported to: People's Choice Credit Union or Card Hotline

Date	Time	Place (Branch or NCC)	Reference Number (Card Hotline)
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Loss reported to Police / Other:

Date	Time	Place	Police Incident Report (PIR) no.
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>



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PIN Circumstances

Was the PIN recorded? Yes No

If yes, please provide details:

Was record of PIN? Lost Stolen

Date	Time	Place
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Has the PIN been disclosed to anyone? Yes No

If yes, to whom?

How and where did the loss of the card / PIN occur (include any relevant circumstances and additional information to assist us in our investigation):

Note: Should the disputed transaction(s) prove to be legitimately authorised by yourself or by any other authorised party, a search fee per disputed transaction may be applied as disclosed in the Account & Access Facilities Terms & Conditions Document and the Fees & Charges Document.

Member Signature	Date	I understand there may be a fee involved	Initial
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People's Choice Credit Union Use Only

Statutory Declaration (FRM 1.2.38) obtained

Signature verified

Operator's name	Print	Sign	Date
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